



ROTTNEST EXPRESS

CORPORATE PROFILE





ABOUT US

Rottnest Express is the largest, fastest and most experienced ferry operator servicing Rottnest Island. Operating daily, year-round services from Perth and Fremantle, Rottnest Express has the dominant share of the Rottnest Island market. Originally known as Boat Torque Cruises, Rottnest Express has been servicing the Island for over 60 years. In early 2017 Rottnest Express became part of the Journey Beyond Group. Journey Beyond is a newly established national business focused on bringing Australia's most iconic experiences to life. The organisation is Australian-owned, has a growing national footprint and is fast positioning itself as one of the largest experiential tourism businesses in the country.

The crossing from Fremantle to Rottnest is renowned for being one of the roughest in the southern hemisphere. The Rottnest Express fleet of three high speed, ocean-going ferries "Star Flyte Express", "Eagle Express" and "Sea Eagle Express" have been specifically designed and built in Western Australia to counter these conditions and today are known for their smooth, fast and safe crossings in any conditions.

Additional to the core fleet is the Eco Express which we use for fast transfers to and from Rottnest (on demand) as well as for customised Eco Adventure tours around the Island. A rigid inflatable, the concept and design of the Naiad originated from New Zealand and is based on safe cruising at high speeds.

The fleet has undergone extensive refurbishment. All are equipped with modern interiors, new toilet sillage systems, new customer facilities, fully licensed bars and have an impressive new exterior making them the most luxurious ferry to travel to Rottnest Island. We are confident to say that our fleet of ferries are "Worlds Best Practice", and are completely compliant in respect to survey, safety and local authority requirements.

BUSINESS PARTNERSHIP

Rottnest Express is committed to working with all island businesses and stakeholders. Rottnest Express is the official island business commuter ferry and we offer the following for Island businesses and contractors:

- A reliable and efficient timetable – offering more services, more often
- A Business to Business (B2B) booking platform that enables businesses or contractors to manage their own bookings
- Ferry services that can be customised to business partners needs. We work collaboratively with partners to implement schedules that are customised
- Access to reduced fares
- Assistance with freight services. Each of our vessels is equipped with a crane to support freight logistics
- A smart card system which allows commuters or contractors to travel on individual ID cards
- A number of convenient payment methods
- Up to 14 days credit terms (available on request/approval)
- Dedicated Reservations team available to assist with enquiries
- Parking - Commuter Parking deal available at Northport (Rous Head) upon registration of car details

To apply for commuter (smart) cards please contact smartcards@rotnestexpress.com.au

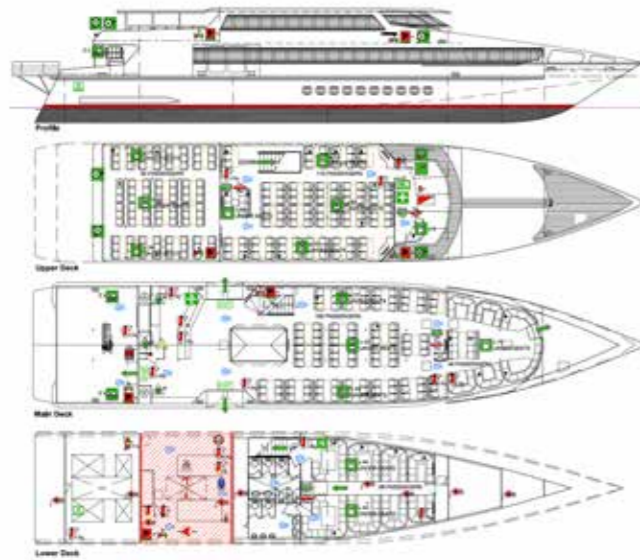


OUR FLEET

DESIGNED FOR SPEED AND COMFORT.

STARFLYTE

LENGTH OVERALL	TOP SPEED	TIME TO ROTTNEST	MAX # OF PASSENGERS
38.92 m	26 knots	25 min	485



SEA EAGLE

LENGTH OVERALL	TIME TO ROTTNEST
30 m	25 min
TOP SPEED	MAX # OF PASSENGERS
30 knots	220



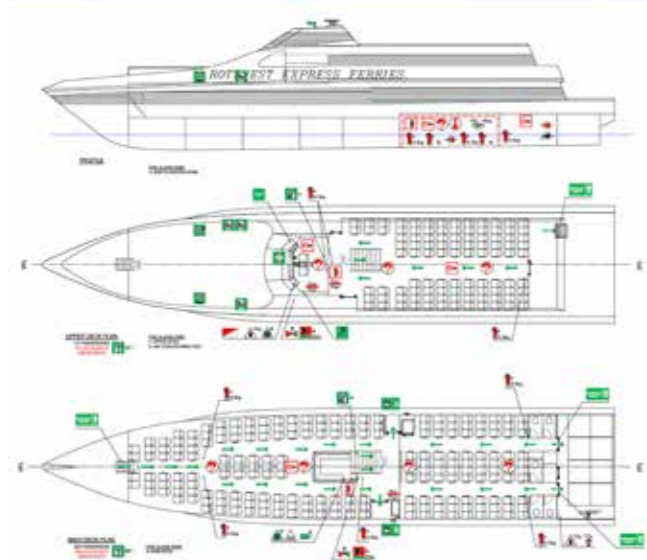
ECO EXPRESS

ADVENTURE BOAT AND THRILL RIDE TOUR VESSEL	TOP SPEED
	35 knots
LENGTH OVERALL	MAX # OF PASSENGERS
12 m	42 – Adventure Tour 42 – Thrill ride



EAGLE EXPRESS

LENGTH OVERALL	TOP SPEED	TIME TO ROTTNEST	MAX # OF PASSENGERS
34.75 m	32 knots	25 min	319



TOUR BUSES

SIT BACK, RELAX AND ENJOY OUR GUIDED TOURS IN OUR AIR-CONDITIONED AND HEATED COACHES, SEATING A MAXIMUM OF 34 PASSENGERS.



BIKES FOR HIRE

WE OFFER BIKES FOR HIRE TO OUR ROTTNEST EXPRESS CUSTOMERS. THESE BIKES ARE PURPOSE BUILT FOR THE TERRAIN AT ROTTNEST ISLAND AND INCLUDE HELMET HIRE.





ACCREDITATIONS

Rottnest Express is an accredited tourism business under the national Quality Tourism Framework, developed by The Australian Tourism Industry Council (ATIC) which has been developed to provide businesses throughout Australia with a single pathway for business development, incorporating online training, quality assurance, product development, digital distribution and market development.

We are active and accredited members of Tourism Council of WA (TCWA) and Australian Tourism Export Council. Rottnest Express has been a 4 times winner of Gold in the Western Australian Tourism Awards.

In 2016, we were awarded Fremantle Chamber Business of the Year award, after successfully winning both the Marine Industry Excellence Award and the Excellence in Strategy, Marketing & Communications award for that year.

ENVIRONMENTAL SUSTAINABILITY

Rottnest Express operates in an environmentally sustainable manner. We are financially committed to environmental sustainability and have a detailed environmental policy which ensures we minimise impact to the environment.

COMMUNITY ENGAGEMENT & CORPORATE SOCIAL RESPONSIBILITY

Rottnest Express is a key partner of Telethon. Rottnest Express helps Telethon by raising funds, providing affordable access to Rottnest for families, and promoting the work that Telethon undertakes.

We also partner with & sponsor numerous local community organisations and assist in sustaining annual community events such as the Rottnest Island Channel Swim; fund-raising events in support of breast & ovarian cancer research; local and regional school groups participating in annual camps. We provide continual in-kind support through donations to local community and fund-raising groups and to a number of local sporting groups.

COVID SAFE

As part of Australian tourism portfolio, Journey Beyond, Rottnest Express has implemented JourneySafe – a plan to keep all guests and crew safe in a COVID world.

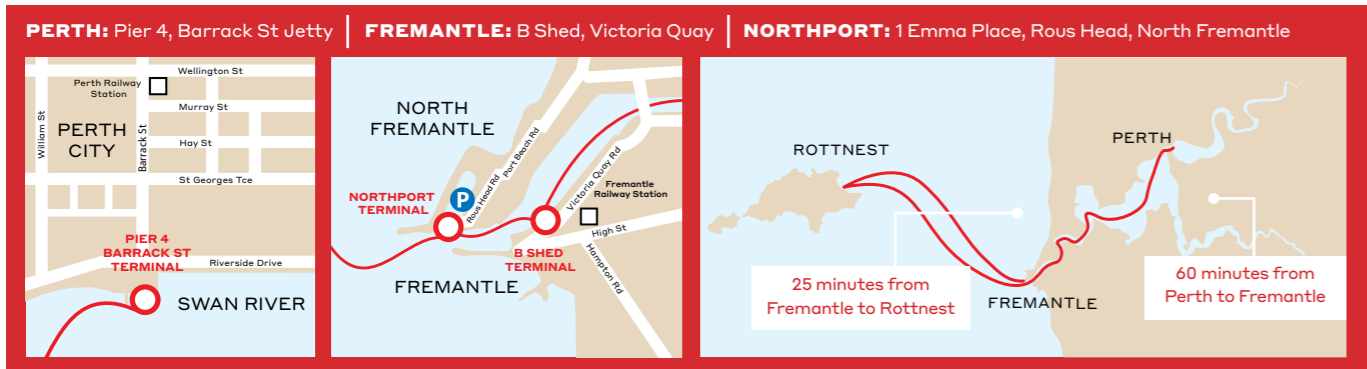
We understand COVID-19 still poses a risk, and our commitment to our guests and crew is to provide a safe and responsible environment at all times.

Wherever you see the below JourneySafe tick, you'll know we're taking extra precautions to do just that.



OUR LOCATIONS

Rottnest Express has three convenient locations, a daily morning departure from Barrack St Terminal, Elizabeth Quay in Perth, B Shed Ferry Terminal which offers a number of departures every day and is just a 10-minute walk from Fremantle train station and the centre of Fremantle and our Northport Ferry Terminal offers large, secure car park.



CONTACT

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JOURNEY BEYOND

 THE GHAN  INDIAN PACIFIC  GREAT SOUTHERN  THE OVERLAND

 CRUISE WHITSUNDAYS  DARWIN HARBOUR CRUISES  Outback Spirit  SAL SALIS NINGALOO REEF

 HORIZONTAL FALLS SEAPLANE ADVENTURES  MELBOURNE SKYDECK EUREKA 89  ROTTNEST EXPRESS  JOURNEY BEYOND CRUISE SYDNEY

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